# **CARTMEL SURGERY**

### NEWSLETTER



We are delighted to announce that Dr Alex Stearn will be joining the Practice as a permanent GP on the 7th January 2019. Dr Stearn has worked in the area for many years most recently at Shap Medical Practice and for the Out of Hours service CHOC.

He will be working Monday, Tuesday and Wednesday.

We also welcome back one of our former 5th Year Medical Students, Dr Rosie Garbutt, who is now a fully qualified doctor. She will be with us until April gaining further experience of general practice.

# National Institute for Health Research

The Practice has been selected to facilitate research for the all the local surgeries. This is NHS based research which is funded by the NHS. We have appointed a research nurse, Liz Butterworth. Liz will be based at the surgery and may contact you to invite you to participate. Taking part is totally voluntary and you do not have to participate if you do not wish to. It will not affect your care in anyway and we do not pass on any patient identifiable information to anyone.

If you would like to know more about the research projects we are participating in please ring Liz at the Surgery or email her at liz.butterworth@nhs.net



Thank you to everyone who voted for our angel at the recent Festival of Angels held by Cartmel Priory. We are absolutely delighted, and shocked, to have been voted the best in the Community Group Category. Well done to Karen for organising and decorating it.

#### Www.cartmelsurgery.co.uk



Please remember that we need at least 48 HOURS TO PROCESS <u>ALL</u> REPEAT PRESCRIPTIONS.

When ordering repeat prescriptions please order by one of these methods:

- 1) via Patient Online Access
- 2) handing in your repeat slip
- by leaving a message on the Dispensary voicemail.
- 4) Please try NOT to email as it is not advisable that you send personal data via email.

5) If you order by phone please remember to PRESS 1 to divert to the ordering voicemail or PRESS 2 if you have query and need to speak to a dispenser.

Please try to avoid ordering by speaking to the Receptionist as they do not have knowledge of medications and are extremely busy dealing with other enquiries.

#### **Book & Cancel Appointments 24/7**



myGP provides easier access to your healthcare. Book appointments from your smartphone, anytime, anywhere. All you need to do is download the app and ensure we have your up to date mobile number on your medical records.



Patient access enables you to order repeat prescriptions, view test results, consultations and hospital letters. Please ask at Reception for more details and instructions on how to log on.

The next meeting of the PPG will be held at Cartmel Surgery On Thursday 18th April 2019 at 2.00pm – 3.00pm Everyone is welcome to attend, we value all patient feedback.



